

Power Line

YOUR CO-OP NEWS | JANUARY 2026



Beware of 'winter bill relief' & other scams

New year, same-old scammers. They play on your emotions, and in many cases, they use fear against you.

It's going to keep happening, unfortunately, and the best thing we can do is warn you of some of the red flags.

"Winter bill relief" scams: Crooks love high winter bills — they'll dangle fake discounts or "relief programs" and then ask for upfront payments or personal info. Some even claim they'll pay your whole bill for a small fee.

What's real: Your co-op will never ask for gift cards, wire transfers, or payment apps. If an offer sounds good but feels shady, call Clay Electric directly. You can find payment assistance programs at **ClayElectric.com/payment-assistance**.

Search-engine mishaps: Typing "Clay Electric" into a search bar can drop you onto a scam listing. Some members have accidentally called fakes and gotten pressured to hand over a big credit card deposit.

Just remember: Go straight to **ClayElectric.com** or the **MyClayElectric** app for our contact info if it isn't handy.

Door-to-door solar: People may show up claiming they're working with Clay Electric to sell solar systems.

Truth: Clay Electric doesn't sell solar units, partner with installers, or share your info with salespeople. If you're curious about solar, head to **ClayElectric.com/solar-right-me**.

Bottom line: If anything feels off, hang up and call 1-800-224-4917. And yes — it's absolutely fine to be suspicious and report anything that smells like a scam.

BOARD MEETINGS

Clay Electric Cooperative's Board of Trustees will meet at the headquarters building in Keystone Heights at 11 a.m. (or shortly thereafter) on **Jan. 29**.

Andy Chaff is now GM/CEO

Last year, the Board of Trustees selected Andy Chaff, a 34-year veteran of Clay Electric, to lead as the co-op's sixth general manager and CEO. On Jan. 1, Chaff, who was previously the district manager in Orange Park, assumed the new role.



The move follows the retirement of GM/CEO and longtime Clay Electric employee Ricky Davis, who spent 46 years at the co-op, serving nearly 17 of those years as general manager.

Board of Trustees election starts soon

Voting starts **Jan. 26** in our annual Board of Trustees election, following the District Trustee meetings earlier this month, about which we notified you in the December Kilowatt. When nominated, the candidates will be posted on Clay Electric's social media pages — Clay Electric Co-op (Facebook) and clayelectriccoop (Instagram).



Remember, if you vote, you get a chance at one of 43 bill credits, with the top prize worth \$4,800. Look for voting instruction in **this month's Kilowatt**.

Storm evacuation help for people with special needs

It's vital for members to have a plan in case of an emergency.

If you or someone you know has special needs and requires assistance in case of evacuation, your local government can help. Contact your county emergency management office to learn about shelters in your area.

For members with special needs, visit floridadisaster.org/shelters or call 1-800-342-3557 to register with your county emergency operations center.

ABOUT POWER LINE

Power Line is Clay Electric Cooperative's monthly member publication. Questions or comments? Email Nick Jones (NJones@clayelectric.com) or write us at P.O. Box 308, Keystone Heights, FL 32656.