
Mission Statement

To provide members with safe, reliable and affordable electricity with excellent customer service.

Vision Statement

To be the trusted energy provider that is prepared to embrace opportunities in a changing utility industry while improving the communities we serve.

Purpose Statement

To improve the quality of life of our members by delivering safe and reliable electricity while strengthening the communities we serve.

District Offices

Gainesville District Office

11530 Northwest 39th Avenue
Gainesville, FL 32606
(352) 372-8543

Keystone Heights District Office

P.O. Box 308; 10 Citrus Dr.
Keystone Heights, FL 32656
(352) 473-4917

Lake City District Office

1797 SW SR 47
Lake City, FL 32025
(386) 752-7447

Orange Park District Office

734 Blanding Blvd.
Orange Park, FL 32065
(904) 272-2456

Palatka District Office

300 North S.R. 19
Palatka, FL 32177
(386) 328-1432

Salt Springs District Office

P.O. Box 5500; 25180 E. Hwy 316
Salt Springs, FL 32134
(352) 685-2111

All About Clay Electric

facts • services • statistics





What is Clay Electric?

Clay Electric Cooperative is an incorporated, member-owned, not-for-profit electric power supplier, democratically organized and controlled by those it serves. Formally organized in 1937, the co-op has traditionally been known for its excellent service. The co-op is also a Touchstone Energy cooperative — a national alliance of local, member-owned electric cooperatives committed to high standards of service.

Service Area

The service area stretches into 14 North Florida counties: Alachua, Baker, Bradford, Clay, Columbia, Flagler, Gilchrist, Lake, Levy, Marion, Putnam, Suwannee, Union and Volusia.

Power Supply

The co-op's power supply is provided by Seminole Electric Cooperative, a generation and transmission co-op owned by Clay Electric and eight other electric co-ops.

Seminole's coal-fired generating plant near Palatka is one of the most environmentally clean power plants in the state. It consists of two units of 650 megawatts each. Seminole also operates an 810-megawatt generating plant in Hardee County, which uses natural gas as fuel.

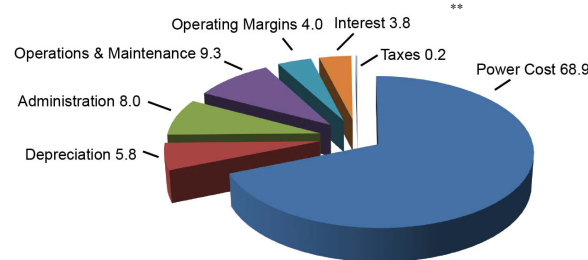
Seminole Electric has one of the largest renewable energy portfolios in Florida. This year, it expects to meet about 4 percent of energy needs with renewables. Seminole's renewable portfolio currently consists of resources that use biomass, landfill gas, and municipal waste to produce electricity. These facilities produce energy almost as reliably as a traditional fossil-fueled or nuclear power plant. Seminole has also recently installed 2.2-megawatt community solar facility in Hardee County.

Statistics

As of December 31, 2018

Services Billed	177,027
Annual Revenue	\$373 million
Total Assets.....	\$703 million
Annual Energy Sales.....	3 billion kWh

How Each Revenue Dollar Was Spent*



* December 31, 2018

** Some taxes are reflected as operations and maintenance expenses as recommended by utility accounting guidelines.

Capital Credits

At the end of each year, after all expenses are paid, the margins are assigned to members' accounts. At a future date, when the financial condition of the cooperative permits, the margins (referred to as Capital Credits) are refunded. In 2019, a \$12 million refund was declared for members who received electric service between 1989 and 2017.

Communications

The *Kilowatt* — published 6 times annually
Power Line — published monthly
 Website — www.clayelectric.com

Member Services

- Automatic Monthly Payment Plan
- Budget Billing Plan
- Clay eBill
- Energy Efficiency Loans
- Energy Smart Rebates
- Online Account Information
- Online Power Outage Map
- Payment Stations
- Project Share
- Seniors Plan
- Surge Protection
- Third Party Notification

Board of Trustees

The service area is divided into nine trustee districts, with one member representing each district on the cooperative's board of trustees. Members are elected to the board at the co-op's annual meeting. The 2020 Annual Meeting will be held Thursday, March 19.

Visit ClayElectric.com for more info.