

Don't forget to sign up for MyClayElectric app

With MyClayElectric, you can manage all aspects of your electric account online or with your mobile device. If you have not registered, visit ClayElectric.com to sign up and:

Easily pay your bill, enroll in Auto Pay

Make payments from anywhere at any time. You can pay with a bank account or debit/credit card for no fee each month, or when you enroll in Auto Pay, you no longer have to worry about due dates or late fees since payments are automatically deducted each month. Because lifestyle changes and seasonal temperatures can affect your monthly bill, you can also sign up for Budget Billing. This allows you to pay an average amount per month instead of paying for high usage amounts in one season and lower usage amounts in another season.

View your usage like never before

There's nothing worse than sticker shock when your bill arrives. Access to detailed, easy-to-read information about your electric use on MyClayElectric can help you make informed decisions and save money. With three different tools, you will get a complete picture of your usage and determine if the weather, new energy habits or an appliance are having an impact on your usage.

Be in the know

MyClayElectric is also a communication tool. You'll receive important news and information about your account, outages, news and events through the app. You can decide how you want to be notified about your bill, by email or text message on your smartphone.



The May auction will feature a variety of vehicles.

AUCTION

Continued from front

- Two 2015 Ford Transit vans
- Two 2016 Dodge Ram 1500 4x4s

For more information about the auction, call George Gideon Auctioneers at 407-886-2211 or email george@ggauctions.com.

2020 Capital Credits notice was in March

Current members of Clay Electric who had service in 2020 were notified about the amount of Capital Credits assigned to their accounts for that year in March. The notice of allocation is typically on May bills, but was moved up as the co-op transitions to new information systems.

The notice appears on the lower portion of the statement. If you received service from the co-op before Dec. 31, the amount assigned to you will follow the message "2020 Capital Credits."

Capital Credits reflect the co-op's not-for-profit and member-owned status and represent each member's pro-rata share of any margins left over at the end of the year after all expenses are accounted for.

This notice of allocation of Capital Credits is not a current refund amount. It is simply to notify members of the amount that is being allocated to the account holder for the previous year's margins.

The Clay Electric Cooperative, Inc. _____

Power Line

April 2021

Co-op to auction vehicles in May

Clay Electric will offer four vehicle and equipment auctions as an online event in May. There will be two auctions for small fleet vehicles and one each for big trucks and miscellaneous items.

The auctions will be held throughout the month of May and more information on start and end times will be announced this month on ClayElectric.com and GGauctions.com. There will be photos and descriptions of each item on the auction website and an inspection day will be made available for prospective bidders. For auction and payment terms, visit the auction website.



Vehicles that will be auctioned include, but are not limited to:

- Twenty 2014 Ford F150s
- Five International 4400s (2003-2010 and with a variety of equipment)
- Four Ford Rangers (2010-2011)
- Four Ford Fusions (2010-2014)
- Four Chevy Impalas (2007-2014)
- Three Chevy Colorados (2006-2012)
- Two 2012 Chevy Colorado 4x4s
- Two 2013 Ford E350 vans

Continued on back panel

Report from the manager

Ricky Davis

General Manager/CEO



We're committed to a co-op culture for all

Over the years, you've heard me expound on why and how Clay Electric is different — because we're a cooperative. Our business model sets us apart from other utilities because we adhere to seven guiding cooperative principles that reflect core values of honesty, transparency, equity, inclusiveness and service to the greater good of the community.

Electric cooperatives have a unique and storied place in our country's history. We democratized the American dream by bringing electricity to rural areas when for-profit electric companies determined the effort too costly. Back then, cities were electrified, and rural areas were not, creating the original rural-urban divide. Newly established electric lines helped power economic opportunity in rural areas. Today, that spirit of equity and inclusion is a vital part of our co-op DNA.

When our electric co-op was founded, each member contributed an equal share in order to gain access to electricity that benefited individual families as well as the larger local community. Each member had an equal vote in co-op matters. That sense of equity and inclusion is still how we operate today. Clay Electric was built by



and belongs to the diverse communities and consumer-members we serve. Membership is open to everyone in our service territory, regardless of race, religion, age, disability, language, political perspective or socioeconomic status.

By virtue of paying your electric bill each month, you're a member of the co-op, and every member has an equal voice and vote when it comes to co-op governance. This ties back to our guiding principles of equitable economic participation and democratic control of the co-op.

We encourage all members to vote in trustee elections every March and we invite all members to weigh in on discussions that set co-op policies and priorities.

We know members of our community have different needs and perspectives, and we welcome diverse views on all issues under consideration by the co-op. The more viewpoints we hear, the better we are able to reflect the needs of all corners of our community.

While our top priority is providing safe, reliable and affordable electricity, we also want to be a catalyst for good in our community. Because we are your local electric cooperative, co-op revenues stay right here in our community. In turn, we invest in our diverse community base through scholarship programs, charitable giving, educational programs and more. We strive to make long-term decisions that improve and enrich the communities we serve. Your contributions to the Operation Round Up program help with this.

While today's world is different than it was when our co-op was founded, our values have stood the test of time and remain just as relevant today. We recognize today's co-op members expect more from their electricity provider, and my pledge to you — the members we proudly serve — is to promote a cooperative culture of service for all.

Protect your equipment before a storm strikes

Lightning and short-circuits can strike at any moment and destroy or cause extensive damage to your equipment and appliances. Being prepared for these unexpected surges and spikes can go a long way towards protecting your home.

Affordable surge protection equipment is available for purchase through the co-op's surge protection program. This equipment will help protect sensitive electronic equipment from power surges caused by events triggered from both outside and inside the home.

The SurgeBlaster program provides the highest quality surge protection equipment, is UL-listed and meets the IEEE 587 standard for surge suppression equipment.

The basic SurgeBlaster package includes one meter base suppressor and one all-in-one (satellite/TV/DVD/computer) suppression module.

Call us at 1-800-224-4917 or visit your local district office for more information.

Storm evacuation help for those with special needs

With storm season approaching, it's vital for members to be prepared.

If you or someone you know has special needs and requires assistance in case of evacuation, your local government can help. Contact your county emergency management office to learn about shelters in your area.

For members with special needs, visit floridadisaster.org/shelters or call 1-800-342-3557 to register with the county emergency operations center.