

MEMBER SERVICES

ONLINE ACCOUNT INFORMATION

Visit clayelectric.com to access your account information:

- View your bill statement/ account history
- Sign up for Average Billing Plan
- Make a one-time payment online
- View current charges & account balance
- View account balance
- View estimated meter reading dates
- Request emailed bill statements (Clay eBill)
- Sign up for automatic monthly payment plan
- Report your power outage:

<https://outagereport.clayelectric.com>

OPERATION ROUND UP - Operation Round Up is a program to generate and collect voluntary donations that are used to benefit organizations in Clay Electric's service area for the purpose of improving the quality of life of our members and their communities. Participating members' electric bills are rounded up to the next dollar amount. The funds are placed in a separate account to be allocated by the Clay Electric Foundation.

PROJECT SHARE - Help others by designating a tax-deductible amount to be added to your electric bill or make a one-time donation.

REMOTE METER READING (RMR) - Enables a co-op meter reader to obtain the meter reading without entering the homeowner's property. The monthly charge is just \$1.95.

ENERGY SMART REBATE PROGRAM - Offers rebates for members who install additional insulation in their homes, or who install a high efficiency heat pump or solar water heating system.

SURGEBLASTER - High quality surge protection equipment at a low monthly lease.

CO-OP CONNECTIONS CARD - A national discount card program. It offers 10-60 percent discounts on prescription drugs at participating pharmacies, as well as special discounts and deals from local and national businesses!



Calendars available this fall

Clay Electric's 2018 calendars will be available this month for members to pick up at the co-op's six district offices. Quantities are limited.

The 2018 calendar focuses on 80 years of excellent customer service. The calendar also has important co-op dates and Dan Barnett's Fishing Times.

Power out?
Report it online:
outagereport.clayelectric.com

Power Line is an informational publication of Clay Electric Cooperative, Inc. It is distributed monthly with members' billing statements. If you have questions or comments about the Power Line publication, contact Editor Kathy Richardson at P. O. Box 308, Keystone Heights, FL 32656; email: KRichardson@clayelectric.com.

Clay Electric also publishes the Kilowatt six times a year (January, March, May, July, September and November). The Kilowatt is the official voice of Clay Electric and has been published continuously since 1948 as an informational and educational service for co-op members.

Clay Electric's Board of Trustees will meet on November 30 and December 15 beginning at 12:30 p.m. in Keystone Heights.

3040-25117

The Clay Electric Cooperative, Inc. _____

Power Line

November 2017

Sign up for eBill to receive your bill by email

Did you know you can receive your Clay Electric bill statement by email?

If you're among the many people who simply glance at the amount due and then throw away the bill statements, inserts and envelope, eBill might be for you.

Your bill statement will come as an attachment to the email, and there's a link to view the monthly Power Line bill insert.

The benefits:

- Receive bill sooner than you would through the mail (three days earlier on average)
- Eliminate clutter, save paper and the expense of postage
- View your bill anywhere you receive email: on your computer, tablet or smartphone

It's simple to sign up: visit clayelectric.com and sign into your account. From there, all you have to do is click on Electronic Billing and check the box for "yes." You can also contact your district office at the number printed on your bill statement.

 **Clay Electric Cooperative, Inc.** _____

A Touchstone Energy Cooperative 

Seminole Electric to build new gas-fired generating plant in Putnam County

Seminole Electric Cooperative recently announced a new long-range power supply plan to continue providing safe, affordable, reliable power to its nine member not-for-profit distribution electric cooperatives.

The plan will diversify Seminole's portfolio of energy sources with purchased power agreements, construction of a new gas-fired generating plant, a reduced reliance on coal and additional solar resources.

Seminole CEO and General Manager Lisa D. Johnson called the plan "a balanced approach that will let us generate power more competitively with natural gas, while managing the risk and unpredictability of potential future policy changes relating to carbon emissions associated with coal."

Along with building the new plant on its Putnam County site, Seminole will remove one of its two coal-fired generating units at the Seminole Generating Station (SGS) on that site from service approximately five years from now.

The reduced reliance on coal will bring environmental benefits in the form of reduced carbon emissions as well as economic benefits, Johnson noted. "With continued stability in the natural gas markets at historically low prices, shifting a portion of our generation portfolio from coal to natural gas will enhance our ability to provide safe, affordable, reliable power to our members," she said.

The new gas-fired generating plant will be a combined cycle 2 on 1 facility providing approximately 1,050 megawatts of reliable electric generation. It is targeted for completion in late 2022. In addition to building the new plant, Seminole will be entering into agreements to purchase power from other facilities, including both solar and natural gas-fired resources.

Thanksgiving a time to count blessings

Editor's Note: In past years, Clay Electric has run a column in November about Thanksgiving and the many blessings we enjoy in America...blessings we sometimes forget because our lives are so busy. Some members have told us how much they enjoyed this Thanksgiving message. We would like to share it with you again.

This is a good time of year to reflect upon the many blessings we enjoy in this nation.

November is the month of Thanksgiving, when families and friends come together to share a feast and catch up on all the goings-on.

But dealing with the economic uncertainty over the past few years has left many of us rattled. There have been plenty of bad and negative news events of late to convince many of us that our world is heading toward chaos.

But let's face the facts...despite all the bad news, all the doom and gloom we read about on the internet and see on TV, we are still the greatest nation on earth. We enjoy a standard of living matched by few other nations. Yes, our lives are busier, our schedules more hectic...but much of this is due to our choices to do more, own more and squeeze as much out of each day as we can. In some countries, people struggle just to feed themselves and get by.

There is no better time than during this Thanksgiving season to count our blessings.

We are thankful to live in a democratic nation. We are able to participate in electing our leaders. In many countries, there are no choices and no opportunities to voice dissent.

We must thank our military (active duty and veterans) for their role in defending this nation and the sacrifices necessary while serving at home and abroad. We should also thank those who serve in public safety roles for their efforts to protect us and to ensure that we are safe and secure.

Here at Clay Electric, we're thankful for our dedicated and hard-working employees. Our employees are committed to providing excellent service. Reliable and affordable electric service is

often taken for granted. You flip a switch and the electricity is there. In some regions of the world, electricity is still just a dream.

We are also thankful for our members who participate in our Operation Round Up and Project Share programs. These programs enable our members to contribute to funds that help their friends, neighbors and communities throughout our 14-county service area. In these times, it is especially important to look out for one another.

Many of our members are thankful that Clay Electric is a not-for-profit when they receive their Capital Credits refund checks in March. The notes and letters we receive after we send out our refunds express appreciation. For other utility customers, there are no refunds because the money that's left over goes to stockholders, or to city coffers to pave streets.

This month, it's a good time to remember all the things we should be thankful for and the many blessings we enjoy. We want to thank you for your support. We do our best each day to serve you.

From the Board of Trustees, General Manager and employees, we wish you a Happy Thanksgiving!

Co-op Connections Card saves members money

Clay Electric members have been using their Co-op Connections Cards for five years now, using the card to get discounts on everything from hotel stays to prescription drugs.

Clay Electric encourages its members to visit local businesses that participate in the Co-op Connections program. More than 200 area businesses are participating in the Co-op Connections discount program.

The card can also make prescription drugs more affordable. Clay Electric members have saved almost \$173,000 on prescriptions since 2012. To request a card, email your mailing address to connectionscard@clayelectric.com.